

# Full Year 2024

Earnings Presentation February 27, 2025



1
FY24 Highlights
Thomas Buberl, Group CEO

#### **Full Year 2024** Strong growth performance

+8%

Revenues vs. FY23

High organic growth

+8%

UEPS vs. FY23

Consistent results

**15%** 

ROE FY24

Attractive return on equity

216%

Solvency II ratio

Strong balance sheet

Delivering value for shareholders +9% DPS¹ growth and new €1.2bn annual share buy-back²



#### Simple model, built on leading insurance businesses at scale

SME & Mid-market in Europe

Global Commercial & Specialty lines with AXA XL

Global Employee
Benefits



European multi-line insurer

Protection & Health in Japan & Hong Kong

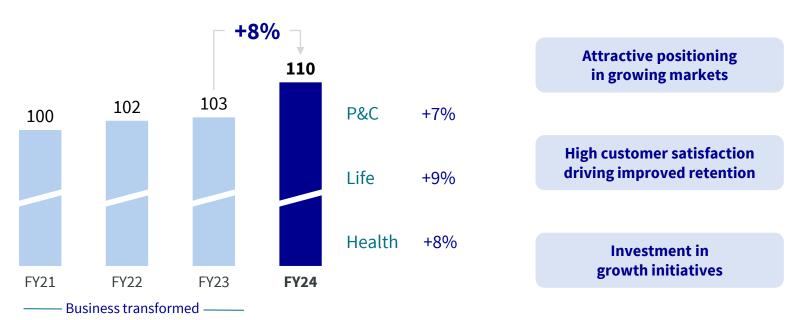
Select Emerging markets in Asia, Africa & EME-LATAM



#### Delivering high and balanced growth

In Furo billion

#### Gross written premiums and other revenues



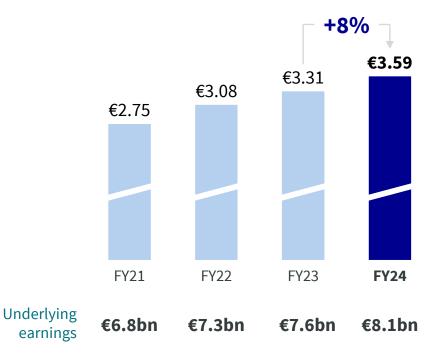
+6% CAGR from core businesses1

adjusting for disposals and business rightsizing



#### Proven track record of consistent earnings delivery

#### Underlying earnings per share



Disciplined execution, delivering on strategic priorities

Excellent technical profitability

Investing in technology, data & Al

#### Well positioned to sustain growth

Commercial Insurance (P&C and EB¹)

Mid-market growth

**Energy transition** 

Demand for Employee Benefits for talent retention Catalysts for near term growth Retail Insurance (P&C and L&H)

Personalized advice for Pension & Savings

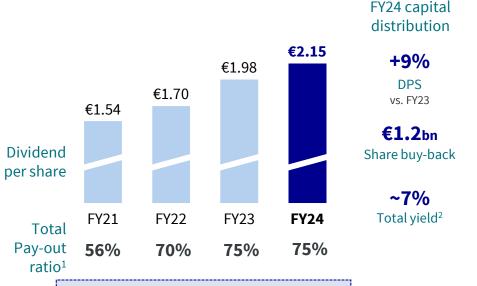
Favorable environment in Retail P&C

Overburdened public health systems



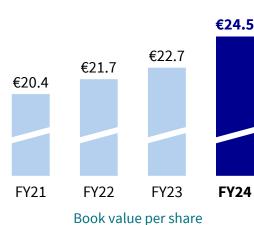
#### Compounding value for shareholders

### Attractive capital return



~40% of FY20 market capitalization returned over 4 years

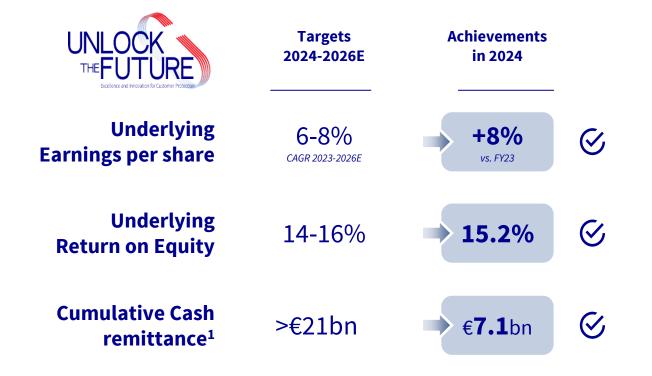
#### **Growing book value**



Book value per share (excluding OCI and sub debt)



#### Well on track to deliver on all our key financial plan targets



Growing and strengthening our core businesses with rigorous execution

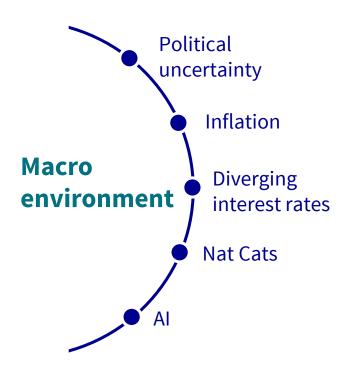


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**FY24** Business Performance

Frédéric de Courtois Group Deputy CEO

#### Executing our strategy in a changing environment



#### Business performance in line with plan

- ✓ Growth in P&C Commercial with margins at attractive levels
- ✓ Delivering margin recovery in P&C Retail while growing in key markets
- ✓ Higher profitability in short-term Protection & Health including from recovery in the UK and improving net flows in Savings
- √ Focus on cash with 82% remittance ratio in FY24



#### **P&C Commercial** | Growth with margins at attractive levels

premiums

(FY24 vs FY23)

Leading and balanced franchise

**€18bn** premiums in SME and Mid-market

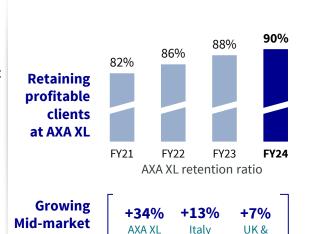
**€17bn** premiums at AXA XL

**Excellent** margin

**91%**FY24 combined ratio including -0.4pt from CY undiscounted

loss ratio (excl. Nat Cat)

#### **Executing on our growth strategy**



**Americas** 

#### **Levers to maintain margins**



Improving outlook for cost of reinsurance

-5% to -10% Property and Property CAT risk Jan 2025 renewals<sup>2</sup>

Growing underwriting results from higher topline growth at attractive margins

Ireland



#### **P&C Retail** | Delivering margin recovery while growing in key markets

Strong franchise

**€19bn** premiums

leading positions in

**Europe and** 

**International markets** 

High customer satisfaction

100%

entities at or

above market NPS

Growing proprietary distribution

250+ net new distributors in France in 2024

## Delivering margin recovery

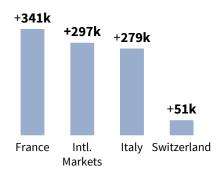
**94%** EY24 COR

including -2.0pts from CY undiscounted loss ratio (excl. Nat Cat)

- √ Strong pricing & underwriting measures in the UK & Ireland and Germany
- Claims initiatives to further reduce fraud & improve recovery rates

## **Expanding in markets with attractive margins**

FY24 net new contracts



#### Accelerating volumes in a favorable environment

with higher pricing to continue to earn through in 2025 while inflation expected to moderate



#### Short-term Life & Health | Key earnings driver over the plan

#### **€16bn** premiums

in short-term Protection & Health

## Earnings driven by technical margin

97%

Short-term L&H COR

#### **Engine for profitable growth**

**€11bn**Total EB premiums¹
+12% vs. FY23

+11%
France
+8%
Europe²
+10%
Hong Kong

- ✓ EB Partners: fully digital service platform rolled out to 14 countries (vs. 10 in 2023)
- ✓ Protection: strong distribution with a focus on professionals & self-employed

## **Profitability at a good place** following UK business turnaround

**-1.4pts** 

Short-term L&H COR FY24 vs. FY23

- √ Recovery in UK Health margin completed with full benefit expected in 2025
- ✓ Recapture³ of premiums at Laya in 2025
- ✓ Further margin expansion by rolling out healthcare pathway capabilities and leveraging global datasets and pricing models

Short-term business to drive L&H earnings growth with continued margin expansion



#### **Long-term Life & Health** | Improving Savings net flows to drive earnings over time

#### €36bn premiums

in Savings and long-term Protection & Health

Earnings driven by contractual service margin

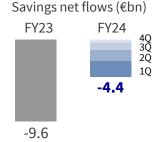
(stock of future profits)

## Strong growth dynamics in Savings

Premium	+18%	+15%
<b>growth</b> FY24 vs. FY23	Unit- Linked	Capital light G/A Savings
	France	Gestion Pilotée
Renewed	Italy	Rendimento Plus
product offerings	Japan	Protection with UL
	Belgium	AXA Invest4P

Leading Pension provider in France with expansion into additional markets

## Improving net flows to drive CSM growth



- √ G/A in-force actions largely completed
- √ Total L&H net flows at €+1.5bn
- ✓ Partnership with BNP Paribas to further strengthen Life franchise from broader range of investment solutions

Positive effects to gradually show in P&L reflecting long term nature of the business



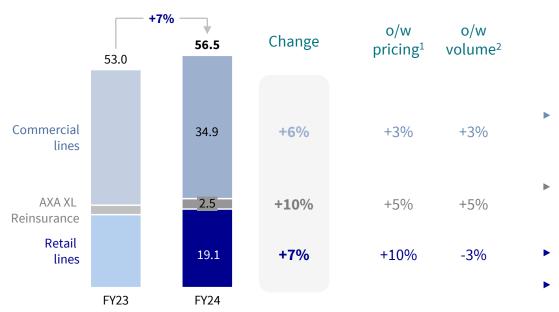


FY24 Financial Performance
Alban de Mailly Nesle
Group CFO

#### **P&C** | Remaining disciplined on pricing while accelerating volume growth

In Furo billion

#### **GWP & Other Revenues**

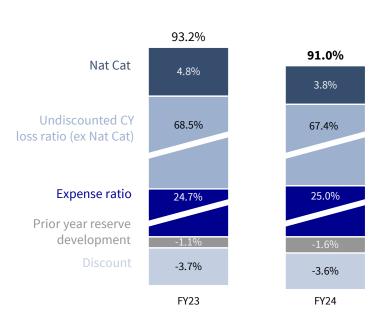


- ► Continued favorable pricing and higher volumes reflecting better customer retention and attractive margins
- Successful diversification at AXA XL Reinsurance towards
   Specialty and Casualty against a favorable industry pricing back-drop
- Pricing actions in the UK & Ireland and Germany to restore profitability completed
- ► +3% volume growth excluding UK & Ireland and Germany



#### **P&C** | Attractive combined ratio at 91%

#### Combined ratio



- ▶ Better undiscounted current year loss ratio excluding Nat Cat
- ▶ Nat Cat charges below normalized load even in an active year
- ► **Expense ratio increase** due to higher commission ratio from a change in mix towards higher margin business
- ► Favorable prior year reserve development reflecting overall reserve prudency while mitigating a significant increase in unwind of discount of claims reserves in 2024

CY undiscounted combined ratio<sup>1</sup>

Reasonability assessment

ca.-2pts

-1.1pts
FY24 vs. FY23

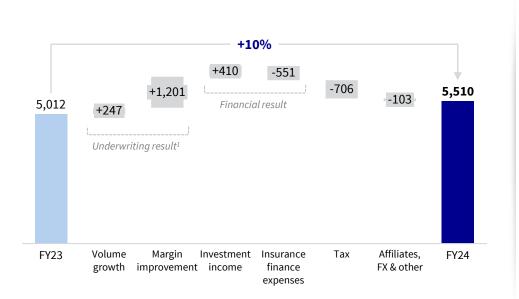
<sup>1</sup>Assuming normalized Nat Cat load of 4.5%



#### **P&C** | Earnings growth from higher underwriting result

In Euro million

#### **Underlying Earnings**

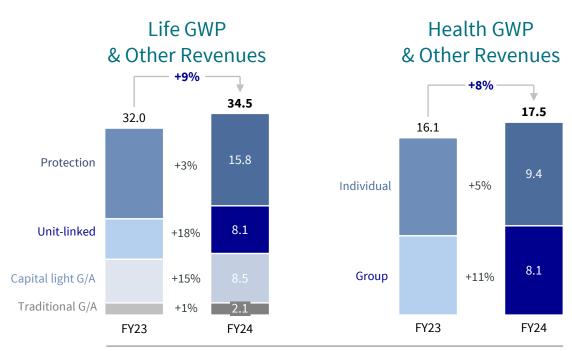


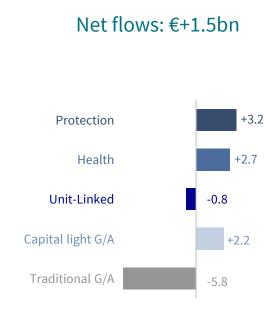
- ► **Better underwriting result** from strong revenue growth and improved all-year combined ratio
- ► Increase in investment income reflecting better reinvestment yields
- ► **Higher unwind of discount** of claims reserves, in line with expectations
- ► **Higher taxes** mainly due to the introduction of OECD tax impact and non-repeat of favorable tax one-offs notably at AXA XL and in Europe
- Reduction in income from affiliates



#### **Life & Health** | Strong growth in premiums, positive net flows

In Euro billion

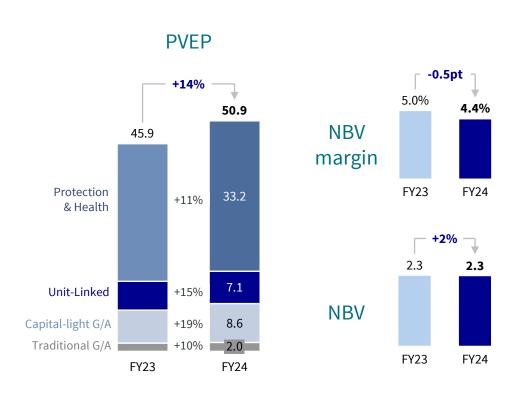




o/w FY24 Employee Benefits<sup>1</sup> Euro 12.2 billion (+11% vs. FY23)

#### **Life & Health** | Growth in new business value from higher volumes

In Furo billion

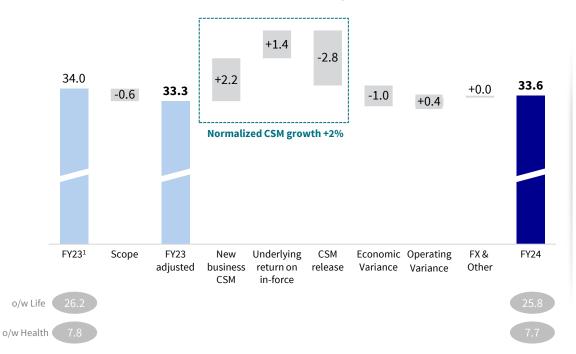


- ► **Higher PVEP** from higher volumes in Life, particularly in France, Japan, and Italy, and in Health in France
- ▶ **NBV margin** impacted by a change in mix
- ► **Higher NBV** reflecting good sales momentum, notably in Unit-linked

#### Life & Health | Growth in new business driving CSM growth

In Euro billion

#### Contractual Service Margin rollforward

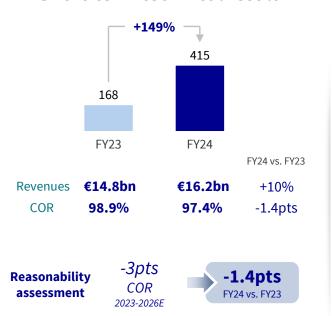


- ► Unfavorable scope impact from in-force transactions<sup>2</sup>
- Normalized CSM growth at +2% from quality new business
- ► Unfavorable economic variance mainly due to widening of government spreads
- ► **Positive operating variance** reflecting higher profitability from lower expenses

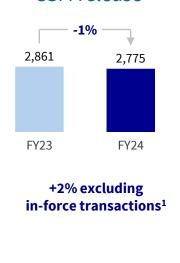
#### **Life & Health** | Earnings supported by multiple growth engines

All figures are pre-tax in Euro million unless otherwise stated

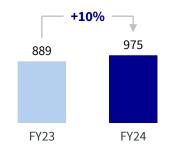
#### Short-term technical result



#### CSM release



#### Net financial result



**Net financial result up +10%** from higher investment income

Higher short-term technical results to drive near-term earnings growth while continued improving momentum in net flows to lead to higher CSM release over time

+2%1

**FY24 vs. FY23** 

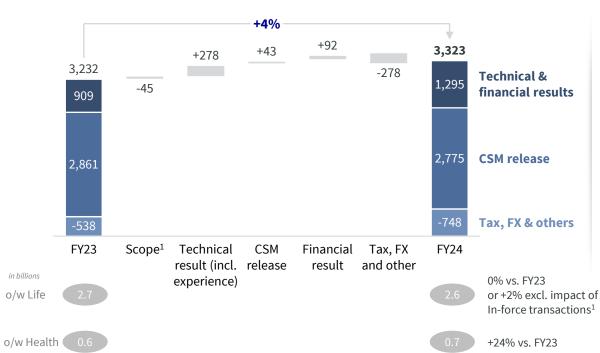
>3%

CSM release

## **Life & Health** | Earnings in line with expectation with recovery in UK Health and improved trends in Life

In Furo million

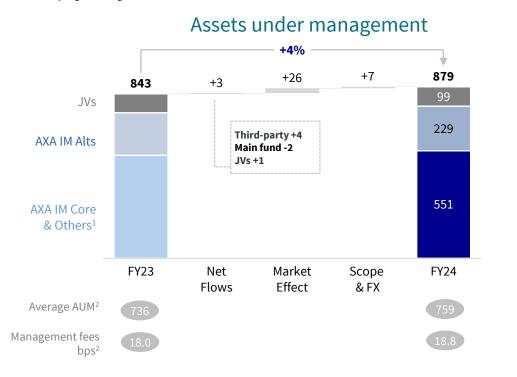
#### **Underlying Earnings**



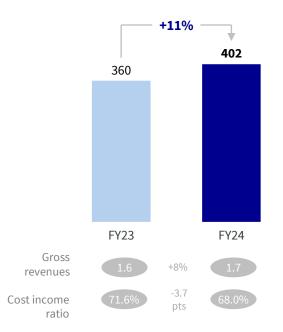
- ► **Negative scope impact** related to Life in-force transactions, partly offset by inclusion of Laya
- ► CSM release up 2% and higher technical results
- ► **Higher taxes** mainly due to higher pre-tax earnings

#### **Asset Management** | Higher earnings from increase in management fees and improvement in cost income ratio

Assets under management and gross revenues in Euro billion Underlying earnings in Euro million



#### Underlying earnings



## Growth in net income reflecting higher earnings and a favorable change in fair value of assets, UEPS growth at 8%

In Euro billion

	FY23	FY24	Change
Property & Casualty	5.0	5.5	+10%
Life & Health	3.2	3.3	+4%
Asset Management	0.4	0.4	+11%
Holdings & other	-1.0	-1.2	-
Underlying earnings	7.6	8.1	+7%
Non-financial flows	-0.5	-0.5	
Financial flows (incl. RCG)	+0.1	+0.3	
Net income	7.2	7.9	+11%

### **Underlying earnings**

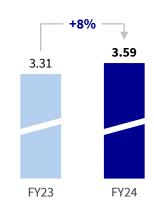
- **▶** Strong performance from operating businesses
- ► **Higher Holding cost** from investments in technology and growth initiatives, **to remain at current level in 2025 & 2026**

#### Net Income

► Favorable change in fair value of assets

#### **Underlying earnings per share**

In Euro

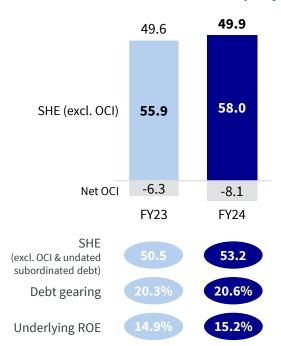


- **+7%** from earnings growth
- +2% from capital management
- **-1%** from Forex & higher interest expense related to deeply subordinated debt

#### Growing Shareholders' Equity

In Euro billion

#### Shareholders' equity<sup>1</sup>

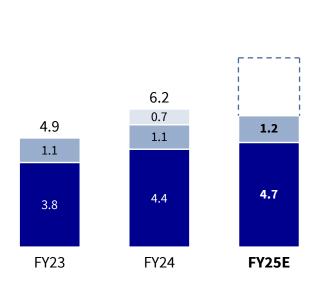


FY23 Shareholders' equity	49.6
Change in Net OCI	-1.8
Net income for the period	7.9
Dividend	-4.4
Share buy-backs	-1.8
Undated and deeply subordinated debt repayment	-0.6
Forex and other	1.1
FY24 Shareholders' equity	49.9

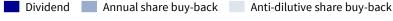
#### Delivering compelling returns to shareholders

In Euro billion

#### **Total capital return**



- ► +9% dividend per share growth¹ FY24 vs FY23
- ► €1.2bn annual share buy-back² to be executed in 2025
- Additional ca. €3.8bn share buy-back expected to be executed in 2025 & 2026 following the expected sale of AXA IM for €5.4bn
- ► Attractive payout while retaining earnings to drive organic growth and compound book value per share over time

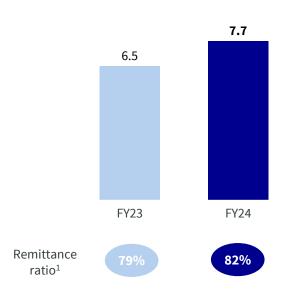




#### Higher cash remittance and robust cash position at Holding

In Furo billion

#### **Net Cash Remittance**



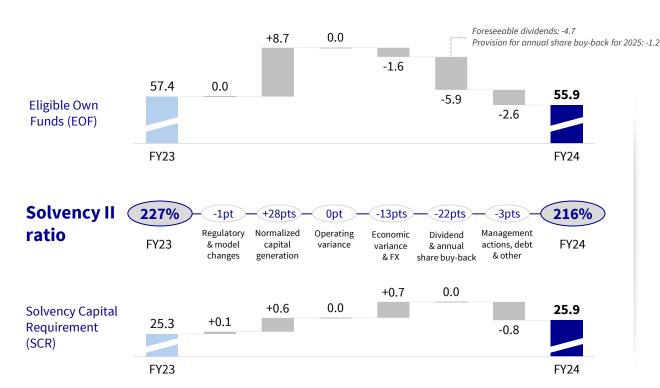
FY23 Cash position	4.0
Net cash remittance from subsidiaries	+7.7
o/w ordinary cash remittance from subsidiaries	+7.1
o/w from inforce management	+0.6
Dividend	-4.4
Share buy-backs	-1.8
Holding costs and interest expenses	-1.3
Change in net debt	+0.1
M&A and other	-0.3
FY24 Cash position	4.0

■ **€-0.7bn** to offset earnings dilution from in-force transactions<sup>2</sup>

• **€-1.1bn** from annual share buy-back

#### Solvency II at 216%

In Euro billion



- ► Strong capital generation at +28pts
- Reduced reliance on subordinated debt
- ➤ Solvency II impacted by the widening of spreads (-13pts), expected to be earned back over time
- ► Limited change in sensitivities¹



# Conclusion

Thomas Buberl Group CEO

#### Conclusion



Leading franchise delivering high organic growth across business lines



**Executing on priorities, producing consistent results** 



Generating 15% return on equity with a strong balance sheet



High shareholder return with +9% DPS¹ and new €1.2bn annual share buy-back²

Confident in the delivery of our plan





# Q&A Full Year 2024 Earnings February 27, 2025



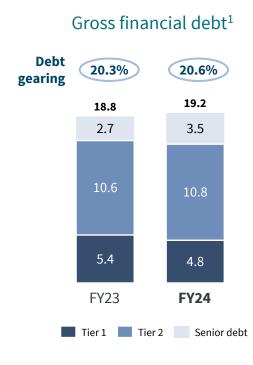
# Appendices Full Year 2024 Earnings February 27, 2025

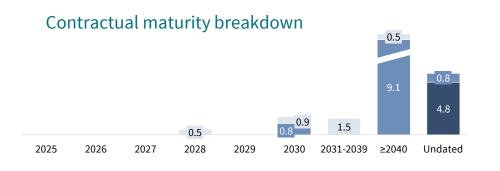
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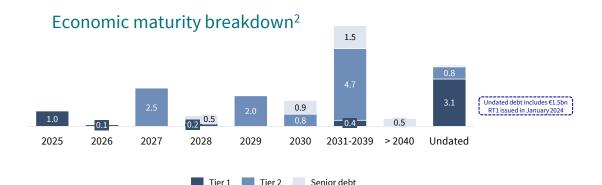
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#### Gross financial debt and maturity breakdown as of December 31st, 2024

In Euro billion





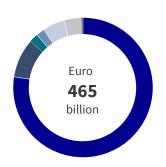




## General Account Invested Assets

FY24 Total General Account invested assets

Duration gap at -0.2 year





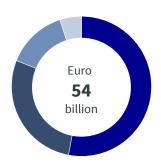
Invested assets (100%) In Euro billion	FY24	%
Fixed income	359	77%
o/w Government bonds	181	39%
o/w Corporate bonds and loans	126	27%
o/w Other fixed income <sup>1</sup>	52	11%
Real estate <sup>2</sup>	42	9%
Infrastructure equity	11	2%
Listed equities <sup>3</sup>	10	2%
Private equity and hedge funds <sup>4</sup>	22	5%
Cash	19	4%
Policy loans	2	0%
Total Insurance Invested Assets <sup>5</sup>	465	100%

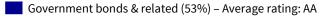
- Other fixed income includes Asset Backed Securities (Euro 21 billion), Residential Loans (Euro 16 billion), Commercial & Agricultural Loans (Euro 8 billion) and Agency Pools (Euro 7 billion)
- 2. Previously included infrastructure equity
- 3. Includes hedges. Listed equities excluding hedges at Euro 13 billion
- 4. Includes Private Equity (Euro 18 billion), Hedge Funds (Euro 4 billion) and Non-listed Equities (Euro 1 billion)
- 5. Please refer to the financial supplement for more details



## **Investment portfolio** | Fixed Income reinvestment

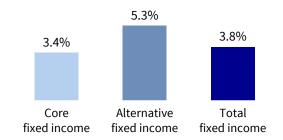
#### FY24 Fixed Income reinvestment





- Investment grade credit (28%)- Average rating: A
- ABS/CLO/IG fund financing (14%)
- Below investment grade credit (5%)

#### FY24 Fixed Income reinvestment yield



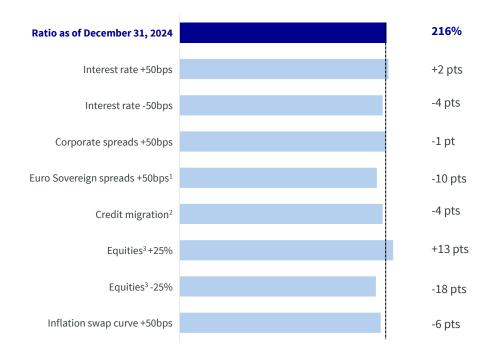
#### Euro 54 billion fixed income invested at 3.8%

- Maintaining quality: AA- average rating
- Average duration of 10 years
- Includes Euro 10 billion of Alternatives invested at 5.3% (mainly CLOs, ABS, fund financing and Private HY)



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## Solvency II Key Sensitivities





<sup>1.</sup> Sensitivity to Euro sovereign spreads assumes a 50bps spread widening of the Euro sovereign bonds vs. the Euro swap curve (applied on sovereign and quasi-sovereign exposures). 2. Sensitivity to credit rating migration assumes 20% of corporate bonds (including private debt) held are downgraded by one full letter (3 notches).

<sup>3.</sup> Includes listed, private and infrastructure equities. Listed equities sensitivities are +0.3pt and -3pts for +25% and -25%, respectively.

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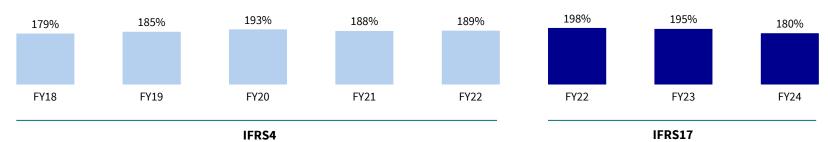


## P&C | Focus on Reserves

### FY24 reserve ratios impacted by the strong growth in net earned premiums

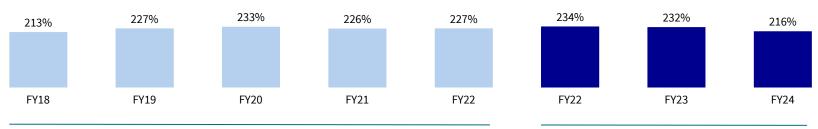
#### Claims reserves ratio

(Net undiscounted claims reserves/Net earned premiums)



#### Technical reserves ratio

(Net undiscounted technical reserves¹/Net earned premiums)

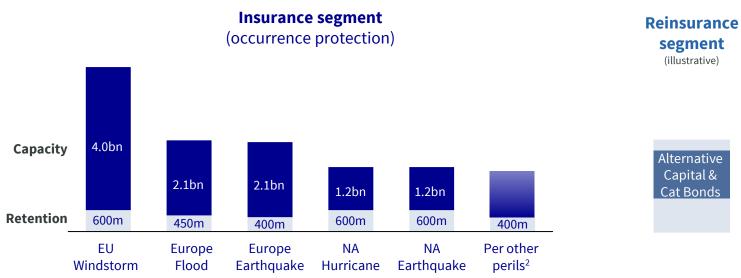


IFRS4 IFRS17

## P&C | 2025 Simplified Group Nat Cat Reinsurance Program<sup>1</sup>

Stable reinsurance program for 2025

In Euro





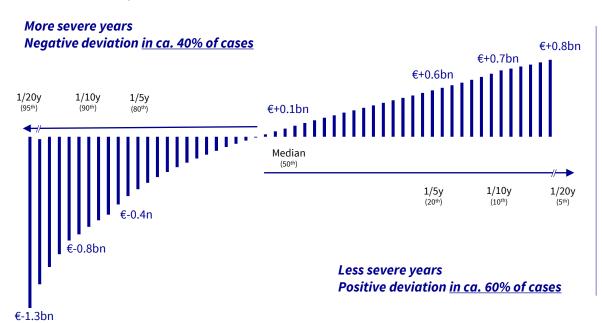




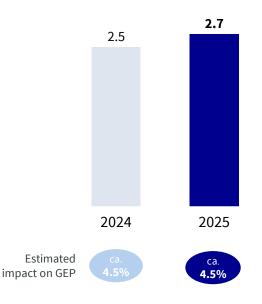
# P&C | AXA Group earnings deviation with different levels of Nat Cat cost<sup>1</sup> in 2025

In Furo billion

Group underlying earnings deviation to average Nat Cat charges in 2025 net of reinsurance, post-tax



Average expected Nat Cat charges net of reinsurance, pre-tax



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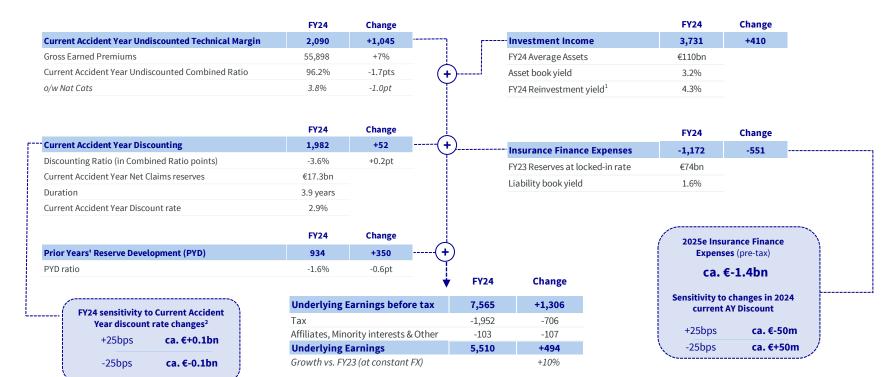
## P&C | Margin Analysis and Sensitivities

#### **Technical Result**

In Euro million (pre-tax)

#### Financial Result

In Euro million (pre-tax)



Parallel shift of the full-year average yield curve used for discounting FY24 current accident year net reserve.

## L&H | Margin Analysis and CSM Key Sensitivities

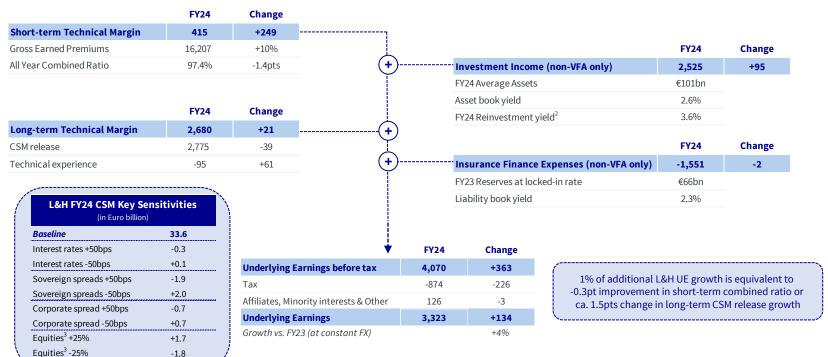
Includes scope impact<sup>1</sup>

#### **Technical Result**

In Euro million, pre-tax

#### Financial Result

*In Euro million, pre-tax* 



Changes versus FY23 at constant FX

<sup>1.</sup> Mainly related to in-force transactions at AXA France and AXA Life Europe and acquisition of Lava, 2. Reinvestment yield on fixed income assets.

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1.	Debt and Invested Assets	p.38	

## Expanding AXA's role in society: AXA for Progress Index<sup>1</sup>

As a As aAs a **GLOBAL GLOBAL COMPANY INSURER INVESTOR** 2024 Result 2024 Result 2024 Result **Target Target Target Program** >80,0006 €6bn<sup>3</sup> €5bn<sup>2</sup> €7.0bn €2.1bn launched in **AXA Group employees** in P&C GWP to support in climate transition trained on climate February 2025 transition underwriting financing per year adaptation by 2026 (cumulative 2024-2026) >9,0004 1,052 Contribute to Net-Zero -50%<sup>7</sup> by 2030 -38% climate adaptation solutions & services in absolute carbon (cumulative 2024-2026) €1.3bn > €500m<sup>2</sup> emissions and offset of residual emissions8 in community resilience financing per year 17.4m  $>20m^{5}$ **50%** 40% inclusive insurance **AXA Group employees** customers by 2026 engaged in volunteering activities by 2026

<sup>1.</sup> AXA's Sustainability Statement is subject to completion of a certification with limited assurance by AXA's Group Auditors and will be approved by the Board on March 12, 2025.

<sup>2.</sup> Scope: corporate and sovereign debt, real estate and private assets. Timeframe: per annum through 2030.

<sup>3.</sup> Scope: AXA France, AXA Germany, AXA Switzerland, AXA UK, AXA Belgium, AXA Hong Kong, AXA Mexico, and AXA XL; Unit: Gross Written Premiums (GWP); Timeframe: cumulative 2024-2026.

<sup>4.</sup> Scope: Commercial lines portfolio of AXA France, AXA Germany, AXA Switzerland, AXA UK, AXA Belgium, AXA Hong Kong, AXA Mexico, and AXA XL; Climate solutions & services include (i) training/education, (ii) risk assessment/awareness, (iii) gap analysis,

<sup>5.</sup> Low-income to mass market segments in emerging markets and modest income segments in mature markets.

<sup>(</sup>iv) prevention/adaptation solution, and/or (v) crisis management/remediation response. Timeframe: cumulative 2024-2026.

<sup>6.</sup> Number of employees within AXA Group's Social Data Report (SDR) scope who have been trained on climate change adaptation, completing a training under the AXA Sustainability Academy. Timeframe: cumulative 2024-2026.

## Sustainability Performance & Ratings

Dow Jones Sustainability Indices

Powered by the S&P Global CSA

2024 percentile: 98th

in Dow Jones Best-in-Class Europe & World indices



2024 score: AAA



2023 score: **B** 





**ESG Risk Rating:** 14.3 - Low risk1

2024 score: **4.3/5** in FTSE4Good Index Series





# Thank you Full Year 2024 Earnings February 27, 2025